

## MINUTE OF THE MANAGEMENT COMMITTEE MEETING OF LOREBURN HOUSING ASSOCIATION HELD ON TUESDAY 24 JANUARY 2023 AT 17:30 p.m. (virtual)

Present: Russell Brown (Convener) Paul Buchanan Peter Nelson Malcolm Rogerson Alan Sandey

> Lorraine Usher (Chief Executive) Gary Alison (Director of Property and Development) Elkie Astley (Director of Corporate Services) Rebecca Wilson (Head of Governance & Assurance) Kirsty Paul (Director of Finance)

Kim Thomas (Minute Taker)

| Item   | Minute   | Action |
|--------|--|--------|
| 1.     | APOLOGIES  |        |
| 1.1.   | Apologies were received from Ms Connechen (Vice Convener) and Mr Ward.   |        |
| 1.2.   | The Convener informed the Management Committee members<br>that following a letter from Mr Ward, he has decided to step down<br>as a member of LHA's Management Committee. On behalf of the<br>Management Committee, the Convener would like to thank Mr<br>Ward for all his hard work and commitment whilst he was a<br>Management Committee member. |        |
| 1.2.   | WELCOME  |        |
| 1.2.1. | The Convener welcomed the new Management Committee members to their first Management Committee meeting.  |        |



| 2.   | DECLARATIONS OF INTEREST  | 0 |
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| 2.1. | Declarations of interest from Mr Nelson and Ms Usher as Directors of D&G Homes Board were noted.  |   |
|      | Mr Rogerson declared a conflict of interest in Item 7.  |   |
| 3.   | APPROVAL OF PREVIOUS MINUTES  |   |
|      | Minute of Management Committee meeting of 29 November 2022  |   |
| 3.1. | The Minute of the Management Committee meeting of 29<br>November 2022 on the proposal of Mr Nelson and seconded by Mr<br>Brown was declared a true and fair record. |   |
|      | Minute of Management Committee meeting of 13 December 2022  |   |
| 3.2. | The Minute of the Management Committee meeting of 13<br>December 2022 on the proposal of Mr Nelson and seconded by<br>Mr Brown was declared a true and fair record. |   |
| 4.   | MINUTES FOR NOTING  |   |
| 4.1. | There were no Minutes for Noting.   |   |
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| 5.   | MATTERS ARISING   |   |
|      | Minute Log  |   |
| 5.1. | Management Committee members NOTED the Minute Log.  |   |
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| 6     | CONVENER'S VERBAL UPDATE   | Trovsing A |
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|       | On 6 January the Convener had a One-to-One meeting with Ms<br>Usher who indicated that she would be standing down as Chief<br>Executive, LHA.  |            |
|       | On 11 January the Convener attended the Induction meeting for the new Management Committee members .   |            |
| 7     | CEO'S VERBAL UPDATE  |            |
|       | <b>Rent Increases</b> – Ms Usher received notification from the SHR due<br>to the cost-of-living crisis that they would be monitoring any rent<br>increases and reporting their findings to the Scottish Government.<br>Collated information from all RSLs will then be made available to<br>help the Scottish Government report to parliament on the position<br>with rent increases after 1 April 2023. The SHR has made contact<br>with all landlords and asked for confirmation of LHA's rent increase.<br><b>Inter-Company Agreement</b> – work on this has been carried out,<br>following feedback from the D&G Homes' board, and we are<br>currently working on a revised version which will be ready to come<br>back to Management Committee by the end of February. |            |
| 8     | NOTIFIABLE EVENTS  |            |
|       | <b>One Notifiable Event</b> – the departure of Ms Usher as LHA's CEO.<br>A decision on the external recruitment firm will be discussed at Item 10.   |            |
| 8.1.  | The SHR has been kept up to date on timeline and process and LHA will keep them updated as we move through the process of recruiting a Chief Executive Officer for LHA.  |            |
| 8.2.  | Management Committee members also noted that the Director of Property and Development is also leaving LHA.   |            |
| 11    | SHAREHOLDER APPLICATION  |            |
| 11.1. | Management Committee members CONSIDERED and APPROVED the shareholder application received.   |            |
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| 12    | SHAREHOLDER APPLICATION APPEALS  |  |
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|       | The Head of Governance and Assurance took Management<br>Committee members through the report and Members discussed<br>the appeals in turn.   |  |
| 12.1. | Management Committee members CONSIDERED the shareholder application appeal received and UPHELD its previous decision.  |  |
| 12.2. | Management Committee members CONSIDERED the shareholder application appeal received and UPHELD its previous decision.  |  |
| 17    | SUB-COMMITTEE MEMBERSHIP   |  |
|       | The Head of Governance and Assurance took Management Committee members through the report.   |  |
| 17.1. | Management Committee members AGREED the membership of<br>the Association's Audit and Compliance Sub-Committee with Mr<br>Sandey and Mr Buchanan joining Mr Nelson and Ms Connechen;<br>for People and Culture Sub-Committee Ms Brydson to join Ms<br>Connechen and Mr Brown.                               |  |
| 9     | QUARTER 3 PERFORMANCE  |  |
|       | The Head of Governance and Assurance informed Management<br>Committee members that there would be no live presentation at<br>today's meeting. Any queries that Management Committee<br>members have to be given to the Head of Governance and<br>Assurance and these will be responded to.                 |  |
| 9.1.  | Mr Sandey did have a number of queries and the Director of<br>Property and Development has a note of these and responses will<br>be circulated to all Management Committee members.  |  |
| 9.2.  | At the Management Committee members Induction Day it was<br>noted that some customers are stating that their voice is not as<br>strong as it could be. The Chief Executive will review the Tenant<br>Scrutiny Group to identify opportunities to strengthen the flow of<br>information from our customers. |  |
| 9.3.  | Management Committee members noted that the Comms team are<br>also looking at the quality of information customers receive from<br>LHA to ensure we have strong channels of communication.   |  |
| 9.4.  | Management Committee members DISCUSSED the Quarter 3<br>Strategic Performance Indicators and the content of the key<br>milestone updates.  |  |



| BB                        | BUSINESS PLAN – this item is confidential   | itersing i |
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| l D                       | DEVELOPMENT REPORT  |            |
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|                           | The Director of Property and Development gave Management Committee members an update on the development programme.  |            |
|                           | Anagement Committee APPROVED the new build programme update to the end of Quarter 3 2022/23.  |            |
| 5 P                       | PROCUREMENT PROJECT PLAN – CYCLICAL DECORATION  |            |
|                           | The Director of Property and Development gave Management Committee an overview of the procurement plan.   |            |
| 5.1 M                     | Ianagement Committee members APPROVED:  |            |
| Т                         | he Project Plan;  |            |
| LI<br>bi                  | The request for delegated authority, to allow Heads of Service and<br>ET to award this contract, if the contract value is within the agreed<br>oudget parameters (+10%) subject to the contract term being given<br>urther consideration given the end clauses included;  |            |
|                           | NOTED an update will be brought to the next Management Committee meeting after the contract is awarded; and   |            |
| ar                        | AGREED that to include customers in tender panels going forward<br>and that a pool of people should be identified and be given<br>raining.  |            |
| 5 P                       | PROCUREMENT PROJECT PLAN – FIRE RISK ASSESSMENT   |            |
|                           | The Director of Property and Development gave Management Committee an overview of the procurement plan.   |            |
| TI<br>TI<br>LI<br>bu<br>N | Management Committee members APPROVED;<br>The Project Plan;<br>The request for delegated authority, to allow Heads of Service and<br>ET to award this contract, if the contract value is within the agreed<br>budget parameters (+10%);<br>NOTED an update will be brought to the next Management<br>Committee meeting after the contract is awarded. |            |
| TI<br>TI<br>LI<br>bu<br>N | The Project Plan;<br>The request for delegated authority, to allow Heads of Service an<br>ET to award this contract, if the contract value is within the agree<br>budget parameters (+10%);<br>NOTED an update will be brought to the next Management   |            |



| 18    | DAMP AND MOULD   |     |
|-------|--|-----|
| 18.1. | Management Committee members NOTED the update on the organisation's strategic approach to risks presented by damp and mould and how Loreburn is managing and mitigating the risk.  |     |
| 19    | RISK MANAGEMENT  |     |
| 19.1. | Management Committee NOTED the key risks.  |     |
| 20    | CUSTOMER VOICE   |     |
| 20.1. | Work needs to be carried out to make sure customers' voice is<br>being reflected in the organisation. The Chief Executive will review<br>the role and remit of the Tenant Scrutiny Group to ensure a focus<br>to ensure it is an effective tool for promoting and strengthening the<br>Tenant Voice. |     |
| 20.2. | Members AGREED that going forward there must be a strong tenant voice in procurement activities.   |     |
| 21    | AOCB   |     |
|       | None.  |     |
| 22    | DATE OF NEXT MEETING   |     |
|       | Tuesday 28 March 2023 5:30 p.m.  | All |